

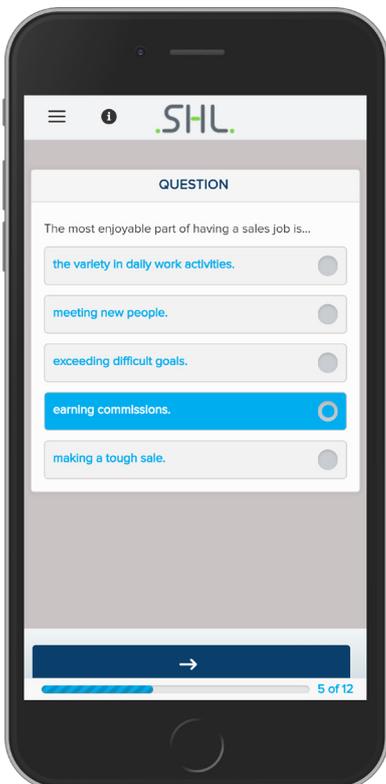


# Job-Focused Assessments

## Uncover best-fit talent for core job roles

Measure only what matters most to predict on-the-job success and drive business results.

Finding, engaging and securing top candidates in today's dynamic business environment is more challenging than ever. Leverage our knowledge of what good talent looks like and assess only what matters most to predict on-the-job success for core job roles.



### SHL Job-focused Assessments

SHL job-focused assessments have been specifically designed to **target key business outcomes** for core jobs – saving time, enhancing job-relevance and increasing prediction.

Our **engaging, ready-now assessments** are designed to have immediate impact on your selection decisions for specific job roles – making selection decisions easier and driving speed to benefit.

Available via mobile, tablet and desktop devices, SHL's job-focused assessments have been designed to help you reach a broader range of candidates, with proven assessments that they can **take anytime, anywhere.**

### Featuring

- Engaging, job-relevant assessments to help attract best-fit talent
- Device-flexible assessments to reach a broader range of candidates
- Targeted, short assessments that measure only the competencies that matter most
- Clear recommendations for efficient and consistent candidate decision-making
- Ready-now assessments drive immediate impact and speed to benefit



## Representative Business Outcomes



### Workplace Safety and Industrial Roles

Identify top candidates for safety-oriented, production and manufacturing roles that require high quality, safe and reliable work.

High scoring production associates:

- **4x more likely** to be rated as a high performer
- **40% less likely** to be tardy or leave work early
- **2.6x more likely** to be rated as a top performer for learning quickly



### Contact Center Roles

Identify candidates with the highest potential for delivering exceptional customer sales and service experiences in contact center environments, quickly and reliably.

High scoring contact center phone agents:

- **40% more** new customers acquired
- **27% more** calls made
- **10% less time** spent on after call work



### Service and Entry Level Roles

Identify candidates who demonstrate the highest potential to provide exceptional customer service experiences and complete their work thoroughly and conscientiously.

High scoring retail customer service reps:

- **73% more likely** to be capable of handling a difficult customer
- **11% more likely** to be rated as an energetic worker
- **14% more likely** to exhibit responsible work behaviors



### Professional, Sales and Managerial Roles

Identify candidates with the highest potential to succeed and grow in professional roles and who possess the skills to lead and motivate others.

High scoring sales professionals:

- **66% more likely** to achieve top overall performance ratings
- **58% more likely** to demonstrate strength in key sales behaviors
- **33% more likely** to receive high ratings for productivity

Attract best-fit talent for specific jobs and improve business outcomes with **SHL Job-Focused Assessments**.

SHL is the leading global authority on understanding and measuring the things that make people successful at work. With 40+ years of talent expertise, cutting-edge assessment science, and more than 45 billion data points, we have an unparalleled view of the workforce. Find out how SHL can help you win by providing deep people insights to predict and drive performance.

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Talent in Innovation.  
Innovation in Talent.